

Terms and Conditions:

In the following Terms & Conditions ("Terms & Conditions"), "we", "us" or "our" means Mobility Zone. we are committed to protecting your privacy and ensuring that your personal informations handled in a secure and transparent manner. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website, <https://mobilityzone.com.au> (the "Site").

By accessing or using our Site, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of personal information when you interact with our Site:

- **Personal Identification Information:** This may include your name, email address, phone number, postal address, date of birth, and payment details, particularly when you make a purchase or subscribe to our newsletter.
- **Technical Information:** This includes information about your device, browser type, IP address, operating system, and browsing activity on our Site.
- **Transaction Information:** We collect details of your purchases, including product or service details, payment method, and delivery address.

2. How We Collect Information

We collect personal information in the following ways:

- **Directly from You:** When you fill out forms, subscribe to our newsletter, place an order, or contact us for customer support.
- **Automatically:** Through cookies, web beacons, and similar technologies that track your usage of our Site to improve functionality and personalise your experience.
- **From Third Parties:** In some cases, we may receive information about you from third-party services, such as payment processors or social media platforms, if you use these services to interact with our Site.

3. How We Use Your Information

We use your personal information for the following purposes:

- To process orders and provide the products or services you request.
- To communicate with you, including sending order confirmations, updates, promotional content, and newsletters.
- To improve our Site and services based on your preferences and feedback.
- To manage customer service requests and respond to your inquiries.
- To comply with legal obligations and resolve any disputes that may arise.

4. Disclosure of Your Information

We may disclose your personal information in the following situations:

- To Service Providers: We may share your information with third-party vendors or service providers who help us operate our business, such as payment processors, delivery companies, or email marketing platforms.
- To Legal Authorities: We may disclose your personal information if required by law, or if we believe such action is necessary to comply with legal processes, protect our rights or property, or ensure the safety of our customers or others.
- Business Transfers: In the event that we are involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

We will not sell, rent, or trade your personal information to third parties for marketing purposes.

5. Security of Your Information

We take reasonable measures to protect the security of your personal information, including encryption and secure storage. However, no method of data transmission or storage is completely secure. While we strive to protect your personal information, we cannot guarantee its absolute security.

6. Cookies and Tracking Technologies

We use cookies and similar technologies to collect information about your use of our Site. Cookies help us improve your user experience, track usage patterns, and personalise content. You can control cookie settings through your browser, but please note that disabling cookies may affect your ability to use some features of our Site.

7. Your Rights and Choices

Under the Australian Privacy Principles, you have the following rights:

- Access: You may request a copy of the personal information we hold about you.
- Correction: If any of your personal information is inaccurate or incomplete, you may request that we update it.
- Deletion: You can request the deletion of your personal information, subject to certain exceptions.
- Opt-out of Marketing Communications: You may opt-out of receiving marketing communications by following the unsubscribe instructions in our emails or contacting us directly.

To exercise your rights, please contact us at the contact information provided below.

8. Third-Party Links

Our Site may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any third-party sites you visit.

9. Children's Privacy

Our Site is not intended for use by individuals under the age of 13. We do not knowingly collect or solicit personal information from children under 13. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete that information.

10. Changes to This Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

11. Contact Us:

If you have any questions or concerns about this Privacy Policy, or if you wish to exercise your rights regarding your personal information, please contact us:

Mobility Zone

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Email: info@mobilityzone.com.au